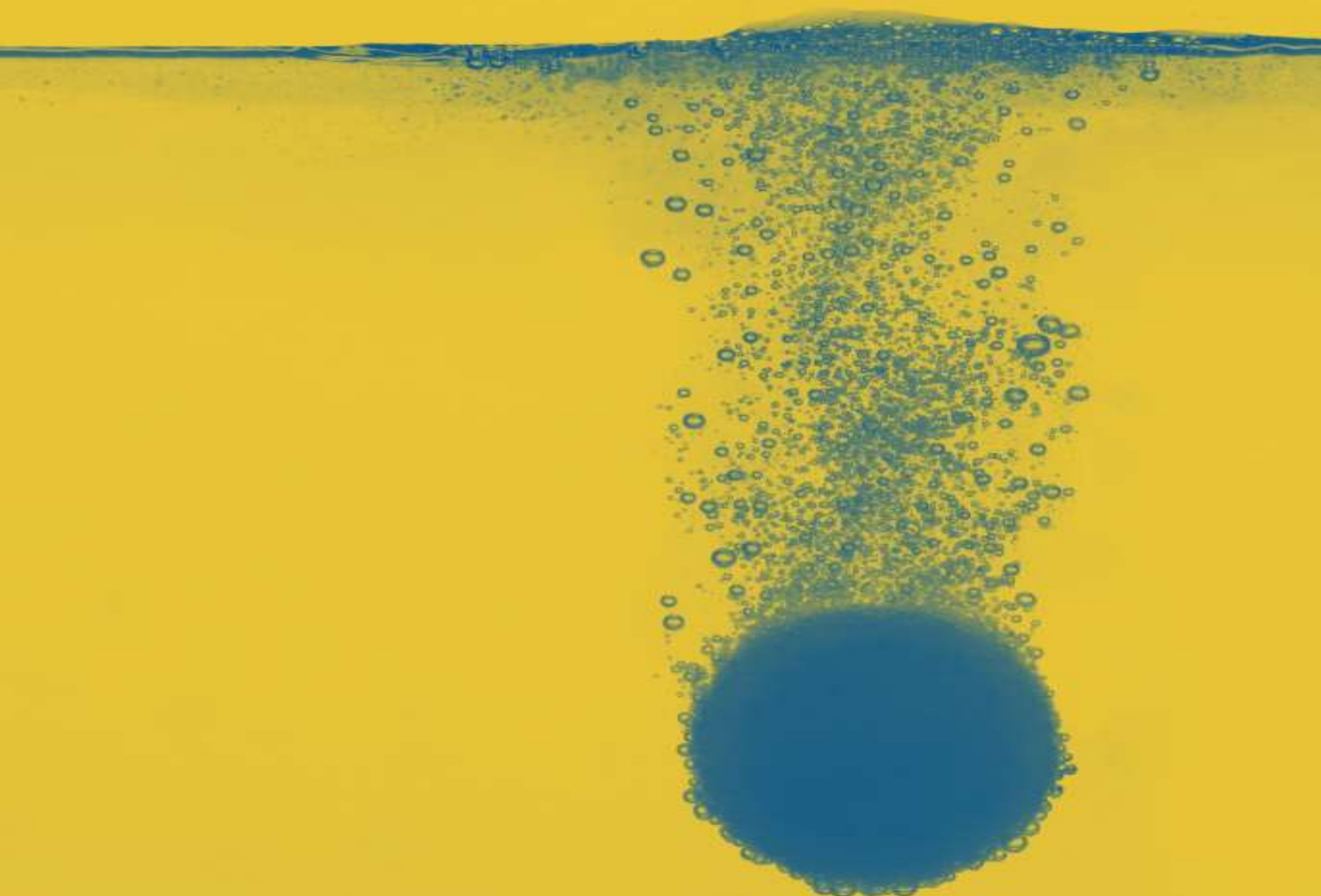




YCC Wales

Yellow Card Centre Wales
Canolfan Cerdyn Melyn Cymru

Annual Report 2025-2026





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Yellow Card Centre Wales Annual Report To MHRA

Date: 2025/26

1. Team

Executive Team

Dr A M Thomas	Medical Director, Yellow Card Centre (YCC) Wales
Mrs D Burnett	Director, Welsh Medicines Advice Service (WMAS)
Mrs S Junaid	Advanced Pharmacist – Porphyria, Pharmacovigilance and Patient Safety
Mrs A Adams	Principal Pharmacist, Welsh Medicines Advice Service (WMAS)

Medical Device Safety Officers (MDSO)

Paul Lee	Swansea Bay University Health Board (UHB)
Edward Chapman	Cardiff and Vale UHB
Daniel Hellard	Velindre NHS Trust
Cerilyn Danton	Hywel Dda UHB
Wayne Goodfield	Cwm Taf Morgannwg UHB
Lynsey Bellamy	Betsi Cadwaladr UHB
David Bowkett	Aneurin Bevan UHB
Helen Kendrick	Powys Teaching Health Board
Jessica Pincemy	Public Health Wales

Advisory Board

Mrs A Adams [Chair]	Principal Pharmacist, Welsh Medicines Advice Service (WMAS)
Ms L Allen	Head of Community Pharmacy, Cardiff and Vale UHB
Dr A Champion	Programme Director, AW TTC
Professor J Coulson	Clinical Director, AW TTC
Mr A Evans	Chief Pharmaceutical Officer, Welsh Government
Dr L Gray	Medical Director, National Poisons Information Service Cardiff
Ms C Howard	Immunisation Co-ordinator, Child Health, Cardiff and Vale UHB
Dr L Hughes	Senior Lecturer in Pharmacy, Cardiff University
Ms C James	Patient representative
Dr L James	All Wales Consultant Pharmacist, Acute Care & Medication Safety
Ms C Thomas	Head of WAPSU and Medicines Optimisation Lead, AW TTC
Professor C Hopkins	Honorary Professor of the Wales Institute of Science and Art, Consultant Clinical Scientist and Head of TriTech and Innovation at Hywel Dda UHB.



2. Executive Summary

The number of Yellow Card reports for medicinal products submitted in Wales increased from 3757 in 2024/25 to 4018 in 2025/26, an increase of 7%.

The health board with the largest percentage increase in the number of Yellow Card reports submitted was Cardiff and Vale UHB, where there was an increase of 34%. Swansea Bay UHB also saw an increase in reports (16%). There was also an increase in reporting from last year from Betsi Cadwaladr UHB, Cwm Taf Morgannwg UHB, Hywel Dda UHB and Powys Teaching HB. A decrease in reporting numbers was seen in the remaining health boards (Aneurin Bevan UHB and Velindre NHS Trust).

The highest number of reports came from the Patient/Parent/Carer/Consumer group, which contributed 28% (1126) of the total number of reports received for the year. This was a decrease when compared with the previous year (30%). The second highest reporting group was General Practitioners who contributed 19.9% (799) of the total number of reports received for the year.

There was an increase in reporting from a number of groups: Community Pharmacist, GPs, Nurse and Trainee Pharmacist. There was a significant increase in reporting from medical students.

YCC Wales continued to support local Yellow Card Champions and continued to engage with the Welsh Medication Safety Officers (MSOs) and other members of the Welsh Medicines Safety Network. During 2025/26, YCC Wales continued to develop their relationship with colleagues and students at Swansea and Cardiff University, by providing teaching to their Pharmacy and Medical undergraduate students. YCC Wales also engaged with Pharmacy students at Bangor University for the first time.

Throughout the year, multiple training sessions have been delivered to healthcare professionals and patients. YCC Wales also continues to use and develop bilingual promotional materials for use in primary and secondary care. YCC Wales' mascot 'Yellow Card Charlie' continued to feature in these. Social media continues to be utilised to raise awareness on reporting.

In July 2025, YCC Wales worked with AWTTC to host a joint Medicines Safety training day and AWTTC Best Practice Day. Yellow Card Champions, Healthcare professionals with an interest in medicines safety and colleagues who have been instrumental in the work of YCC Wales were invited.

The Yellow Card National Prescribing (reporting) Indicators remained in place. The YCC Wales website (yccwales.org) continues to be maintained.

For the first time YCC Wales has received reporting data for medical devices. The YCC Wales team have identified key individuals to collaborate with to promote yellow card reporting of medical devices. Currently, Wales does not have a formal MDSO network and so YCC Wales have been invited to attend the All-Wales Medical Equipment Management Group in September 2026 to discuss a strategy for promoting yellow card reporting from 2026-2027 onwards and working with the MDSOs to do this.

During 2026/27, YCC Wales will continue to introduce new initiatives to promote and encourage reporting of suspected ADRs and medical devices via the Yellow Card scheme throughout Wales and hopes to see a further increase in reporting rates.



3. Yellow Card Data

3.1 Medicines

a. Total Numbers

A total of 4019 reports of suspected ADRs to medicinal products originated from the YCC Wales region in 2025/26. This figure represents a 7% increase from the previous year, 2024/25, which saw a total of 3757 reports.

Table 1 and Figure 1 show the total number of Yellow Card reports from Wales over the last 5 years.

Year	Number of reports	Percentage change on previous year
2025/26	4019	+7
2024/25	3757	+6
2023/24	3539	-12
2022/23	4024 [†]	+93 [†]
2021/22	2084 [*]	+7 [*]

Table 1: Number of Yellow Card reports submitted from Wales over the last 5 years

[†] For the year 2022/23, (and subsequent years) the number of YC reports stated in Table 1 includes reports of suspected adverse drug reactions to the COVID-19 vaccines for Q2-Q4.

^{*} For the years 2020/21 and 2021/22, the number of Yellow Card reports stated in Table 1 does not include reports of suspected adverse drug reactions that were submitted in relation to the COVID-19 vaccines. See previous YCC Wales annual reports for details.

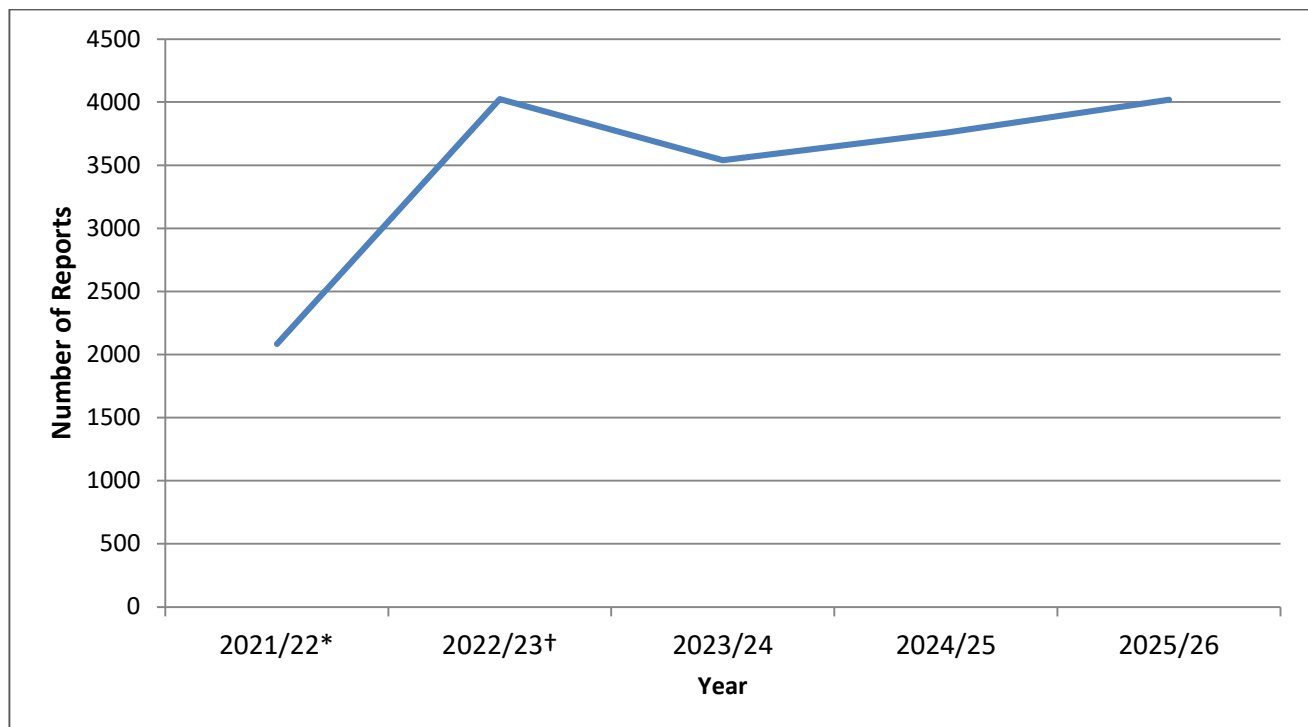


Figure 1: Number of Yellow Card reports submitted from Wales over the last 5 years



† For the year 2022/23, (and subsequent years) the number of YC reports presented in Figure 1 includes reports of suspected adverse drug reactions to the COVID-19 vaccines for Q2-Q4.

* For the years 2020/21 and 2021/22, the number of Yellow Card reports presented in Figure 1 does not include reports of suspected adverse drug reactions that were submitted in relation to the COVID-19 vaccines. See previous YCC Wales annual reports for details.



Figure 2 shows the seven Health Boards in Wales and Figure 3 the number of reports from each Health Board over the past five years. Reporting numbers for Velindre NHS Trust have also been included.

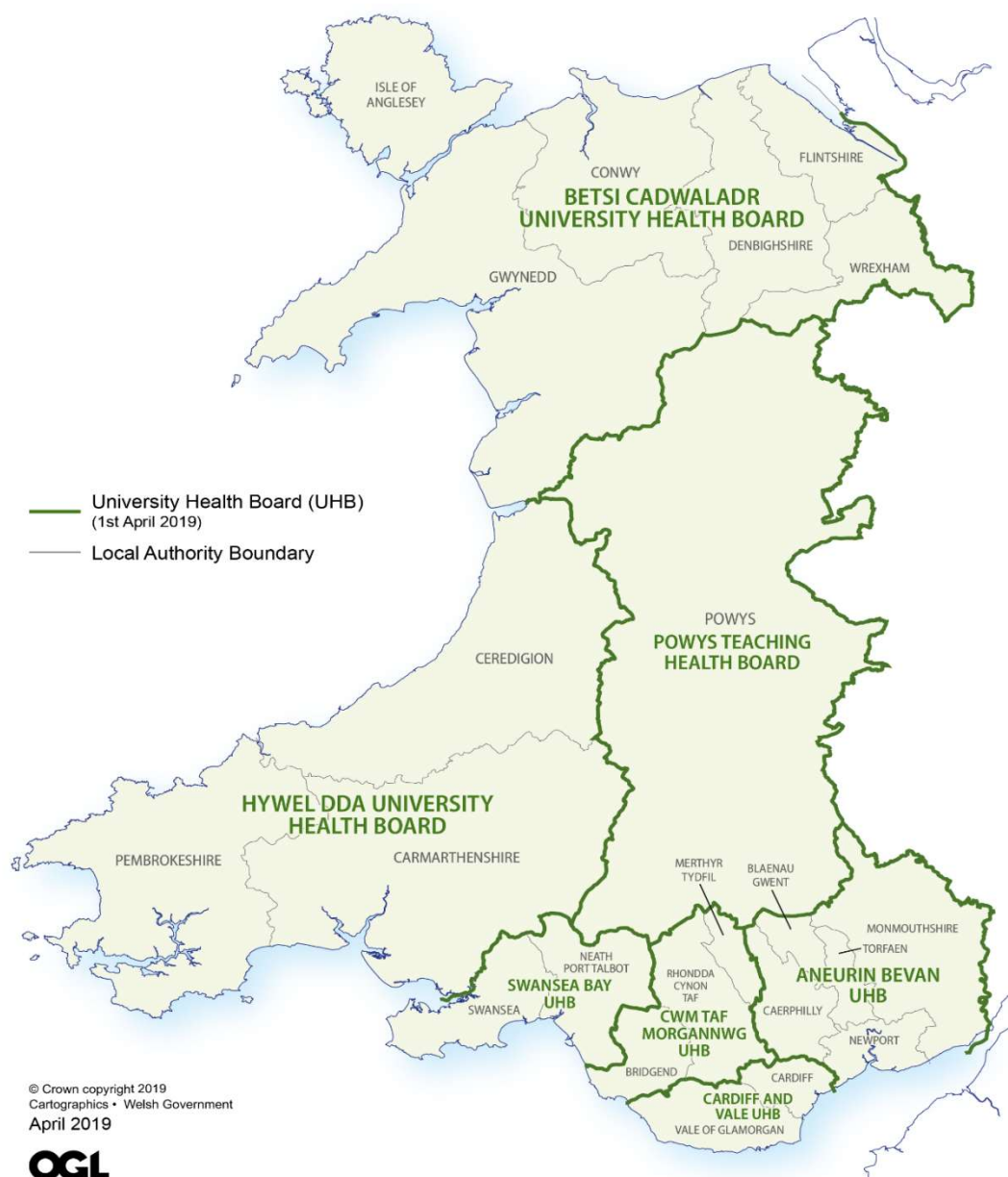


Figure 2: Map showing Health Boards in Wales

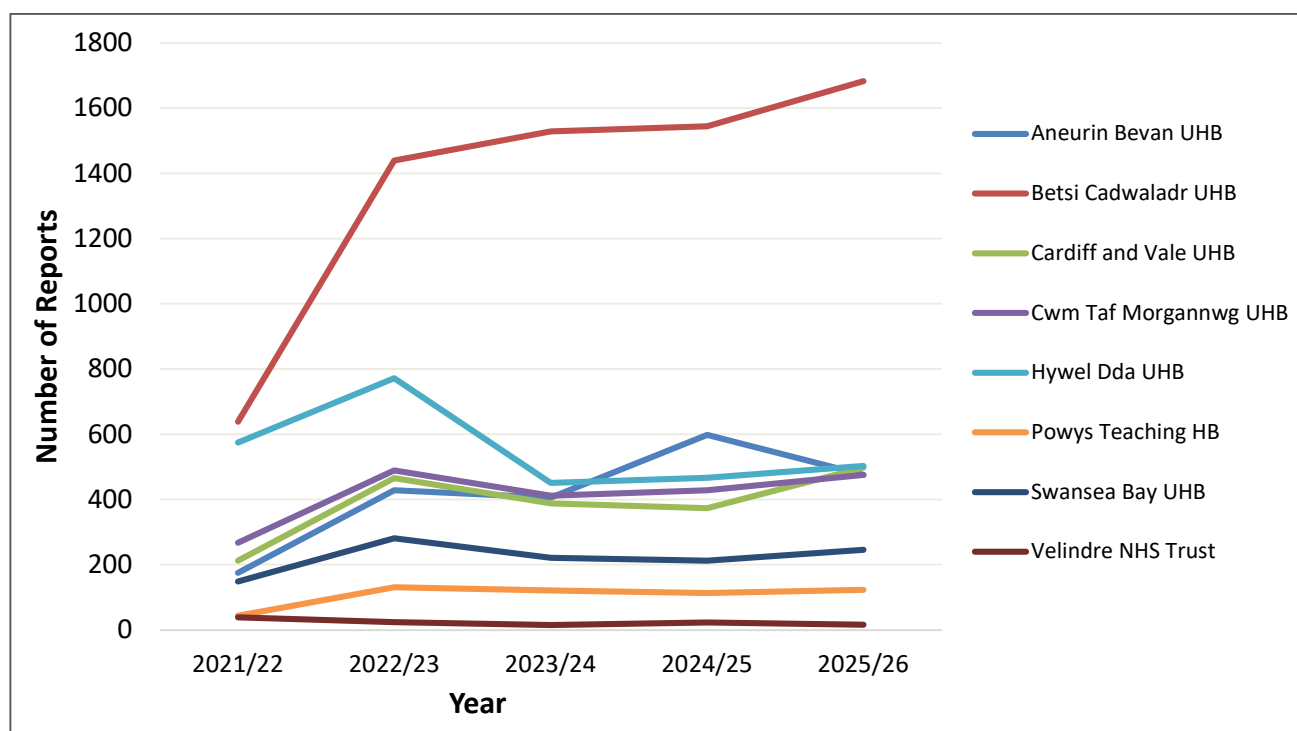


Figure 3: Number of Yellow Card reports submitted from each Health Board / NHS Trust in Wales over the last five years

b. Reporter Qualifications

Figure 4 and Table 2 shows Number of Yellow Card reports submitted from Wales over the last 5 years by reporter qualification.

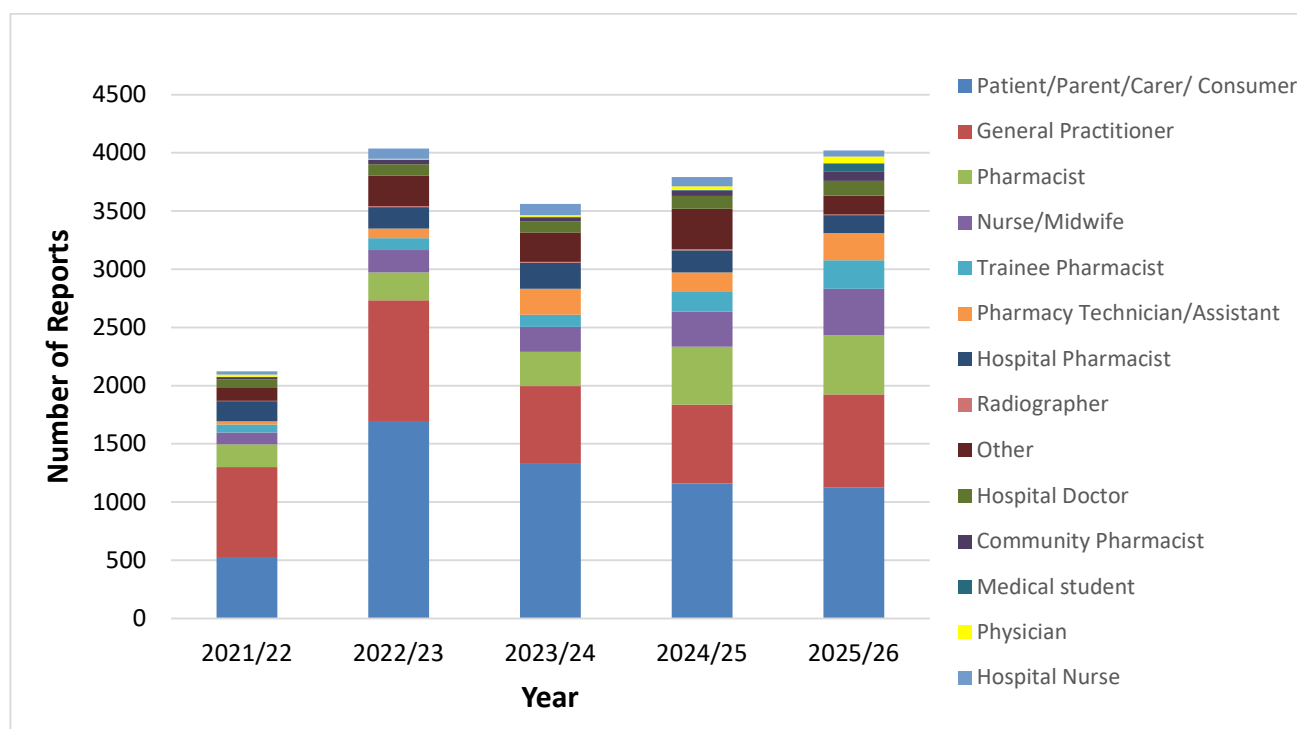


Figure 4: Number of Yellow Card reports submitted from Wales over the last 5 years by reporter qualification
* Other reporter qualifications = Chiropodist, Dental Team, Hospital Health Professional, other Health Professional, Optometrist, Paramedic, Pharmacy student, unknown



Reporter	2021/22	2022/23	2023/24	2024/25	2025/26
Patient / Parent / Carer / Consumer	527	1696	1329	1159	1126
General Practitioner	774	1038	667	679	799
Pharmacist	195	239	295	497	509
Nurse / Midwife	101	192	213	301	398
Trainee pharmacist	70	101	106	167	244
Pharmacy Technician / Assistant	28	82	222	304	235
Hospital Pharmacist	171	185	224	190	153
Hospital Doctor	76	98	98	110	126
Other Health Professional	29	94	135	122	117
Community Pharmacist	17	39	33	48	83
Medical student	3	2	4	4	68
Physician	20	7	15	32	57
Hospital Nurse	29	88	95	80	52
Hospital Health Professional	19	19	26	16	19
Dental Team	2	135	6	6	8
Radiographer	4	8	6	11	7
Paramedic	1	4	7	13	6
Pharmacy student	0	0	0	15	5
Unknown	33	0	54	0	4
Optometrist / Optician	2	1	4	2	2
Chiropodist	0	1	2	1	1

Table 2: Number of Yellow Card reports submitted from Wales over the last 5 years by reporter qualification

c. Serious Reports

Table 3 shows the number of serious reactions reported from Wales over the last five years.

Year	Number of serious reports	Percentage of total reports	Percentage change on previous year
2025/26	1801	45	+7
2024/25	1433	38	-2
2023/24	1434	40	0
2022/23	1624	40	+2
2021/22	790	38	-1

Table 3: Number of serious reactions reported from Wales over the last five years



d. Fatal Reports

Table 4 shows the number of fatal reports submitted from Wales over the last five years. It is important to note that suspected ADRs are associations only and there is not necessarily a causal link between any of the medicines reported on a particular Yellow Card and the fatal outcome.

Year	Number of fatal reports	Percentage of total reports	Percentage change on previous year
2025/26	26	0.6	+0.1
2024/25	18	0.5	-0.3
2023/24	27	0.8	0.1
2022/23	29	0.7	-0.4
2021/22	23	1.1	-0.1

Table 4: Number of fatal reports submitted from Wales over the last five years

e. Age breakdown

Table 5 and Figure 5 show the number of Yellow Card reports submitted from Wales over the last three years by patient age. The cells highlighted in green and red show an increase or decrease in reporting respectively compared to 2024-25.

Age band	2023/24	2024/25	2025/26
Unknown	776	948	1250
Under 2 years	35	10	12
2 - 6 years	33	30	41
7 - 12 years	25	29	38
13 - 17 years	41	38	47
18 - 24 years	121	115	140
25 -34 years	266	261	302
35 - 44 years	263	291	335
45 - 54 years	287	320	324
55 - 64 years	437	468	431
65 - 74 years	568	580	524
75 - 84 years	542	498	454
85+ years	147	169	121
Total	3541	3757	4019

Table 5: Number of Yellow Card reports submitted from Wales over the last three years by patient age

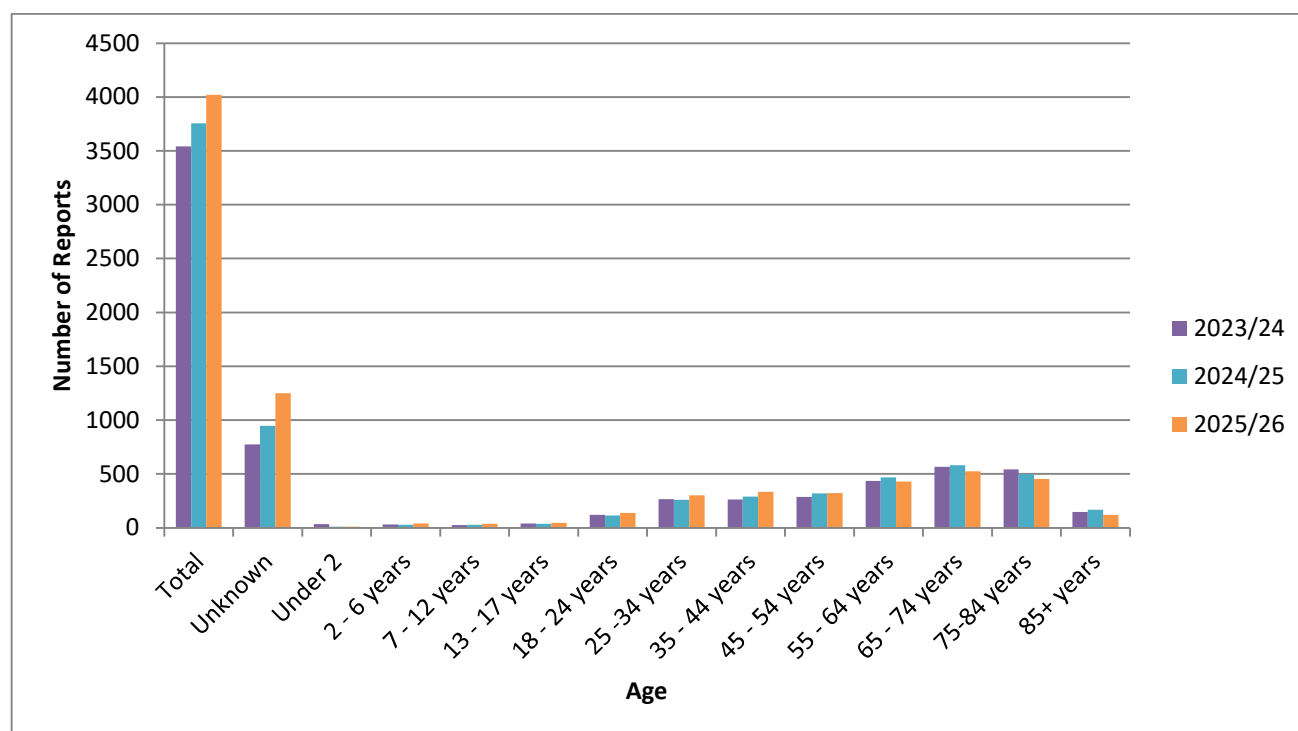


Figure 5: Number of Yellow Card reports submitted from Wales over the last three years by patient age

f. Suspected medicines

Table 6.1 shows the top 10 suspected medicines comparison of the last two years.

Drug name	Number of reports (2024/25)	Number of reports (2025/26)
Tirzepatide* ▼	233	653
Semaglutide* ▼	86	141
COVID-19 vaccine* ▼	323	121
Atorvastatin	99	107
Amlodipine	92	101
Ramipril	65	94
Sertraline	68	85
Dapagliflozin	69	84
Nitrofurantoin	69	64
Flucloxacillin	37	60

Table 6.1: Comparison of the number of Yellow Card reports submitted over the last two years for the top 10 suspected medicines in Wales.

For Table 6.1 only: Note that when multiple suspected medicines are submitted on a single Yellow Card report, each suspected medicine is counted individually.

* Multiple brands

▼ medicine subject to additional monitoring



Table 6.2 shows the number of reports for each of the weight loss medicines for 2024-2025.

Drug / brand	Number of individual reports
Tirzepatide (including Mounjaro)	655
Semaglutide (Wegovy, Ozempic, Rybeslus)	139
Retatrutide	2
Liraglutide (Saxenda)	2
Total	798
% of total reports	~20%

Table 6.2: Number of Yellow Card reports submitted for each weight loss medicine.

Table 6.3 shows the number of reports submitted for the weight loss medicines by each health board in Wales.

Health board	Tirzepatide	Semaglutide	Retatrutide	Liraglutide	Total
Aneurin Bevan UHB	85	35			120
Cardiff and Vale UHB	107	23	1		131
Cwm Taf Morgannwg UHB	89	27			116
Hywel Dda UHB	56	9		1	66
Betsi Cadwaladr UHB	250	30	1		281
Powys Teaching HB	13	1			14
Swansea Bay UHB	55	14		1	70

Table 6.3: Number of Yellow Card reports submitted for each weight loss medicine by health board.

Table 6.4 shows the number of reports submitted for the weight loss medicines by reporter type.

Reporter type	Number
Patients, carers or parent	179
Community pharmacist	55
Primary care pharmacist	49
Pharmacist	118
GP	169
Hospital (nurse pharmacist doctor, healthcare professional)	68
Nurse	67

Table 6.4: Number of Yellow Card reports submitted by reporter type.



g. Sources of Reports

Table 7 shows a detailed breakdown of Number of Yellow Card reports submitted from Wales over the last three years by reporter type. The cells highlighted in red and green show a decrease or increase in reporting respectively compared to the previous year.

Reporter	2025/26		2024/25		2023/24	
	Number	% of total	Number	% of total	Number	% of total
Carer	26	0.6	24	0.6	1	0.0
Consumer	37	0.9	37	1.0	55	1.6
Parent	61	1.5	42	1.1	60	1.7
Patient	1002	24.9	1056	28.1	1213	34.3
Community Pharmacist	83	2.1	48	1.3	33	0.9
Hospital Pharmacist	153	3.8	190	5.1	224	6.3
Pharmacist	509	12.7	497	13.2	295	8.3
Pharmacy Student	5	0.1	15	0.4	0	0.0
Pharmacy Technician / Assistant	235	5.8	304	8.1	222	6.3
Trainee Pharmacist	244	6.1	167	4.4	106	3.0
Hospital Nurse	52	1.3	80	2.1	95	2.7
Midwife	3	0.1	5	0.1	3	0.1
Nurse	395	9.8	296	7.9	210	5.9
GP	799	19.9	679	18.1	667	18.8
Hospital Doctor	126	3.1	110	2.9	98	2.8
Medical Student	68	1.7	4	0.1	4	0.1
Physician	57	1.4	32	0.9	15	0.4
Chiropodist	1	0.0	1	0.0	2	0.1
Dental Team	8	0.2	6	0.2	6	0.2
Optometrist / Optician	2	0.0	2	0.1	4	0.1
Paramedic	6	0.1	13	0.3	7	0.2
Radiographer	7	0.2	11	0.3	6	0.2
Hospital Healthcare Professional	19	0.5	16	0.4	22	0.6
Healthcare Assistant	11	0.3	14	0.4	26	0.7
Other Healthcare Professional	106	2.6	108	2.9	113	3.2
Unknown	4	0.1	0	0.0	54	1.5
Total	4019	100.0	3757	100.0	3541	100.0

Table 7: Number of Yellow Card reports submitted from Wales over the last three years by reporter type



h. Type of Reports

Table 8 shows the number of reports submitted during 2025/26 from Wales by submission route.

Report Type	Number of reports (2025/26)	Percentage of total reports	% change of total reports from 2024/25
Electronic Yellow Cards (EYC)	3795	94.4	+7%
App	92	2.3	-5.7%
GP systems	55	1.4	+0.4%
COVID systems	37	0.9	
Paper	34	0.8	-1.7%
MiDatabank	5	0.1	-0.2%
INPS	1	0.0	

Table 8: Number of reports submitted during 2025/26 from Wales by submission route

3.2 Devices

a. Medical Device Reports

A total of 127 reports of potential issues with medical devices originated from the YCC Wales region in 2025/26.

b. Number of reports per health board

Table 9 shows the number of reports submitted for medical devices by health board.

Health Board	Number of reports (2025/26)
Betsi Cadwaladr UHB	49
Cardiff and Vale UHB	45
Aneurin Bevan UHB	11
Swansea Bay UHB	11
Cwm Taf Morgannwg UHB	7
Hywel Dda UHB	3
Powys Teaching HB	1

Table 9: Number of reports submitted during 2025/26 from Wales for medical devices

c. Top 10 reported devices

Table 10 shows the top 10 medical devices where reports have been submitted.

Device Trademark Name Brand	Global medical device nomenclature (GMDN)	Number of reports (2025/26)
Dexcom G7	Patient monitoring system Glucose monitoring system	4
Autofusion IV Fluid infusion set	Intravenous administration sets	2



Device Trademark Name Brand	Global medical device nomenclature (GMDN)	Number of reports (2025/26)
Aviva RX20	Wheelchair Electric motor driven wheelchair	2
Epimax	Dermal dressings Massagers and associated devices	2
Epimax Ointment	Dermal dressings Massagers and associated devices	2
FreeStyle Libre 2 plus	Patient monitoring system Glucose monitoring system	2
Omnipod and Libre	Infusion pump and associated devices Physiological monitoring, measuring device Fluid infusion injection device	2
Rayner	Disability living product Intraocular lenses and associated devices	2
RayOne	Intraocular lenses and associated devices Implantable ocular prostheses	2
SA6OAT	Intraocular lenses and associated devices	2
Vacutainer tube EDTA K2 lavender	Blood tube Evacuated blood collection tubes IVDs	2

Table 10: Top 10 medical devices where reports have been submitted during 2025/26 from Wales

There were 9 reports where the device trademark name was unknown.

d. Sources of reports

Table 11 shows a breakdown of Number of Yellow Card reports submitted from Wales for medical devices by reporter type.

Reporter	Number of reports (2025/26)
Healthcare professional	101
Patient	22
Lay person	3
Other	1

Table 11: Number of Yellow Card reports submitted from Wales for medical devices by reporter type



4. Discussion Of Yellow Card Data

4.1 Medicines

An increase of 7% was observed in the number of Yellow Card reports submitted for medicinal products from Wales during 2025/26 (4019) when compared with the previous year (3757).

The health board with the largest percentage increase in the number of Yellow Card reports submitted was Cardiff and Vale UHB with an increase of 34% compared to 2024/25. Swansea Bay UHB also saw an increase in reports, up 16% compared to the previous year. There was also an increase in reporting from last year from Betsi Cadwaladr UHB (9%), Cwm Taf Morgannwg UHB (11%), Hywel Dda UHB (8%) and Powys Teaching HB (9%). A decrease in reporting numbers was seen in Aneurin Bevan UHB (-21%) and Velindre NHS Trust (-30%).

The highest number of reports came from the Patient/Parent/Carer/Consumer group, which contributed 28% (1126) of the total number of reports received for the year. This was a decrease when compared with the previous year's total contribution (30%). The biggest drop in this group was seen in the patient reporting, a 5% fall in reporting. The second highest reporting group was General Practitioners who contributed 20% (799) of the total number of reports received for the year. When compared with the previous year, the GP reporting as a group increased by 18%.

The most significant change in reporting was seen with final year medical students (4 to 68) with a 17-fold increase on the previous year. This was the result of an initiative, started by the Medical Director for YCC Wales, in conjunction with Cardiff University. Agreement has been received from the University to continue the initiative for the forthcoming academic year.

There was increase in reporting seen in other groups too (table 7 highlighted in green): Nurse (296 to 395, + 33%), Trainee Pharmacist (167 to 244, + 46%), Hospital Doctor (110 to 126, + 15%), Community Pharmacist (48 to 83, + 78%), Physician (32 to 57, + 78%) and Dental Team (6 to 8, +33%).

There was a decrease in reporting from previous year in the following reporting groups: Hospital Pharmacist (190 to 153, - 19%), Pharmacy Technician/ Assistant (304 to 235, - 22%), Hospital Nurse (80 to 52, - 35%).

The percentage of serious suspected ADR reports submitted within Wales increased by 7% when compared with 2024/25.

As in the previous year, the highest number of reports concerned patients in the group aged 65 - 74 years (524). There was an increase in reporting in the all the age groups from under 2 years up to 54 years. There was a decrease in the number of reports in all the age groups 55 years and over. The age of the patient was not known for 1250 reports which contributed to 25% of the total reports.

The most frequently reported medicine from the YCC Wales region was tirzepatide, contributing to 653 reports. Semaglutide was second most frequently reported. Both included formulations that were on the list of medicines which are subject to additional monitoring (identified using an inverted black triangle ▼). Further analysis of the data for weight loss medicines as a group revealed that these medicines contribute to about 20% of the total reports received. (Table 6.2)

The majority (94%) of reports were submitted as EYCs. The app was used for 2.3% of the reports, which is less compared to 2024/25 and only 0.1% were submitted via MiDatabank. However, there have been difficulties submitting yellow cards via MiDatabank and the database is currently undergoing significant development work. The yellow card functionality will be available in the new MIDBOnline.



YCC Wales will continue to advertise the availability of the app and will work with the developer of MIDBOnline and Medicines Information Teams across Wales to increase Yellow Card reporting via the MIDBOnline database as soon it is available.

4.2 Devices

For the first time, YCC Wales has received data on yellow card reports for medical devices. This year 2025-2026 will be the baseline to compare with for 2026-2027. Betsi Cadwaladr and Cardiff and Vale UHB collectively contributed to 74% of all the yellow card reports received for medical devices. Swansea Bay and Aneurin Bevan UHBs contributed 9% each, Cwm Taf Morgannwg UHB with 5%, Hywel Dda UHB with 2% and Powys THB with 1%.

Healthcare professionals were the highest reporter contributing to 80% of the reports. Patients contributed to 17% of the reports.

YCC Wales will reach out to the MDSOs in Wales via the All-Wales Medical Equipment Management Group (MEMG) to develop a strategy for improving the reporting rates for medical devices in 2026-2027. See [Annex 3](#).

5. Promotional Activities

a. Training delivered to healthcare professionals and their respective groups

Audience type	Session type	Duration	Number of sessions	Audience numbers	Total time training
AWTTC Best Practice Day / YCC Wales Medicines Safety Training Day	Conference	7 hours	1	150	7 hours
Healthcare professionals across Wales at AWTTC Best Practice Day	Information stand	2 hours	1	75	2 hours
RPS Wales Conference and World Pharmacist Day	Information stand	4 hours	1	100	4 hours
Rare Disease Day 2026 for HCP and Patients	Information stand	2 hours	1	unknown	2 hours
ABUHB preregistration pharmacists and pharmacy technicians*	Workshop	1.5 hours	1	4	1.5 hours
BCUHB trainee pharmacists*	Lecture	1 hour	1	15	1 hour
ADR training for nurses*	Workshop	1 hour	2	6	2 hours
HUHB #Medsafetyweek members of ward MDT	Ward training / information stand	1 hour	7	unknown	7 hours
CAVUHB #Medsafetyweek walk around the wards	Promotion	7 hours	1	50	7 hours
CAVUHB in Asda supermarket	Promotion	7 hours	1	50	7 hours
CAVUHB #Medsafetyweek	Promotional stand x2	7 hours	2	50	14 hours
AWTTC learning at lunch session – case study on tirzepatide	Lecture	1 hour	1	50	1 hour
Presentation for ED Registrars in PCH on ADRs & Yellow Card*	Teaching session	45 min	1	6	45 min
Presentation for senior ED staff in RGH on ADRs & Yellow Card*	Teaching session	45 min	1	8	45 min



Audience type	Session type	Duration	Number of sessions	Audience numbers	Total time training
Presentation for ED junior doctors in PCH on ADRs & Yellow Card reporting*	Teaching session	45 min	1	12	45 min
Presentation for POW ED*	Teaching session	1 hour	1	15	1 hour
Presentation for POW ED Junior Doctors*	Teaching session	1 hour	1	9	1 hour
Consultant ED Training POW*	Teaching session	1 hour	1	8	1 hour
F1 Junior Doctor Induction RGH*	Lecture	1 hour	1	35	1 hour
EPMA staff	Teaching session	30 min	1	5	30 min
F1 Junior Doctor Induction PCH*	Lecture	1 hour	1	30	1 hour
CTM Primary Care Senior Pharmacy Technicians*	Teaching Session & Meeting Discussion	1.5 hours	1	4	1.5 hours
Band 6 pharmacists RGH*	Teaching session	1 hour	1	7	1 hour
Advanced practitioners (EAC forum)	Teaching session - virtual	1 hour	1	17	1 hour
GP surgery training and discussion of NPIs	Teaching session	45 min	1	15	45 min
POW Senior ED Dr training*	Teaching session	45 min	1	8	45 min
PCH ED nurse training*	Teaching session	45 min	1	10	45 min

Table 9: Training activities delivered to healthcare professionals during 2025/26

* Activities undertaken by YCC Wales Yellow Card champions

b. Training delivered to patients and their respective groups

Audience type	Session type	Duration	Number of sessions	Audience numbers	Total time training
Patient and Public Interest Group (PAPIG)	Meeting	2 hours	1	25	2 hours
Aneurin Bevan WPSD at GUH for parents, public*	Information stand	7 hours	1	72	7 hours
Promotional stand for patients on Patient Safety Day in Paediatric outpatients in UHW	Information stand	5 hours	1	unknown	5 hours
Promotional stand for patients and staff in Keir Hardie Health Park*	Promotional stand	4 hours	1	41	4 hours
WPSD in PCH, RGH & POW*	Promotional stand	5 hours per site	3	200?	15 hours

Table 10: Training activities delivered to patients and their respective groups during 2025/26

* Activities undertaken by YCC Wales Yellow Card champions



c. Training delivered to undergraduates

Audience type	Session type	Duration	Number of sessions	Audience numbers	Total time training
Pharmacy students – Swansea University*	Workshop	2 hours	4	120	8 hours
4 th year Pharmacy students – Cardiff University*	Workshop	2 hours	3	120	6 hours
1 st and 4 th year Pharmacy students – Swansea University*	Workshop	2 hours	4	120	8 hours
1 st year Pharmacy students Bangor University*	Workshop	1 hour	1	25	1 hour
5 th year Medical Students – Cardiff University*	Lecture	1 hour	1	20	1 hour
Pharmacy students	Training session	1 hour	1	7	1 hour
Final year medical students – prescribing on admission	Lecture	1 hour	1	20	1 hour

Table 11: Training activities delivered to undergraduates during 2025/26

* Activities undertaken by YCC Wales Yellow Card champions

d. Materials developed for promotion

YCC Wales continues to support and maintain the [Medicines Safety](#) page on the Health Education and Improvement Wales (HEIW) website, which is accessible to all healthcare professionals across Wales. Between 1st April 2025 – 31st March 2026, this page had 96 views and an engagement rate of 71% which is rated as good. This shows an increase on last year which was 68%. Access to these pages have been consistent and further engagement has been seen during certain key events like Medicines Safety Week. Users access the page on more than one occasion, and they do more than just click on the page e.g. play the clips.

The page features six informative videos on the following topics:

- What are ADRs (Adverse Drug Reactions)?
- Why are ADRs important?
- Key factors involved in ADRs
- The role of the Yellow Card Centre Wales
- How to report via the Yellow Card scheme
- Medicines Safety Week

YCC Wales has continued to produce bilingual posters and other promotional resources (e.g. display screen materials) to raise awareness of Yellow Card reporting amongst healthcare professionals and members of the public.

Materials were developed in support of World Patient Safety Day 2025 and #MedSafetyWeek 2025. Yellow Card promotional materials were distributed electronically to Yellow Card champions, members of the Welsh Medicines Safety Network, GP practices and Community Pharmacies across Wales. A promotional bilingual poster was developed for the clinical engineering community across Wales to promote reporting for medical devices. See [Annex 2](#).

The Yellow Card Champion's electronic resource, which provides information and resources to our champions, will receive a refresh during 2026-27.



YCC Wales continued to promote their animated video to raise awareness of the Yellow Card scheme to members of the public and healthcare professionals. The video is available in both Welsh and English and features the Yellow Card Centre Wales mascot. Radio Glamorgan continues to promote Yellow Card reporting with a radio jingle which is regularly played on the channel.

6. Publications

The following two publications were presented at the joint YCC/AWTTC Best Practice Day in July and will be presented at the Health Service Research and Pharmacy practice conference in Belfast in April 2026.

Janus B, Hughes ML, Yellow Card Centre Wales. Community pharmacist views on ways to innovate adverse drug reaction reporting in Wales [unpublished abstract] 2025.

Huws HP, Yellow Card Centre Wales, Hughes ML. Enhancing adverse drug reaction reporting: Strategies and innovations to improve pharmacists' and other professionals' engagement [unpublished abstract] 2025.

7. YCC Website

a. Website updates

The [YCC Wales](#) site is incorporated into the All-Wales Therapeutics and Toxicology Centre (AWTTC) website. A Welsh language [website](#) is also available.

The site includes:

- Information about YCC Wales.
- Yellow Card reporting information for healthcare professionals.
- Yellow Card reporting information for patients, carers and the public.
- Information about the YCC Wales Yellow Card Champion scheme.
- Links to external educational and drug safety resources.
- YCC Wales promotional materials and annual reports.

Information contained on the website is regularly reviewed and updated.

b. Number of website hits

During 1st April 2025 – 31st March 2026 there were a total of 5,556 views, by 509 users, across all pages of the Yellow Card Centre Wales website. The most frequently viewed pages were 'Yellow Card reporting for healthcare professionals' and 'Yellow Card Centre Wales'.

8. Research and Ongoing Initiatives

8.1 Yellow Card Champion Scheme

In November 2012 the All-Wales Chief Pharmacists Committee agreed to the implementation of the Yellow Card Hospital Champion Scheme. Whilst the scheme was initially aimed at recruiting hospital pharmacists and pharmacy technicians as Champions it has now been expanded to primary care pharmacists and other healthcare professionals, including nurses. Champions working across all sectors are invited to attend our training days.



Figure 6 shows the number of Yellow Card reports submitted by hospital pharmacists over the last five years. The number of reports submitted by hospital pharmacists, when compared with the previous year (190 in 2024/25, 153 in 2025/26) has fallen by 20%. Hospital pharmacy teams have experienced challenging times as far as retention and recruitment of staff. This has impacted the pool of yellow card champions across Wales which has seen a fall in the number of yellow card champions for 2025-2026. The YCC team will continue their efforts to recruit yellow card champions from all sectors of the pharmacy workforce and the wider health and social care workforce (see [Acknowledgements](#)).

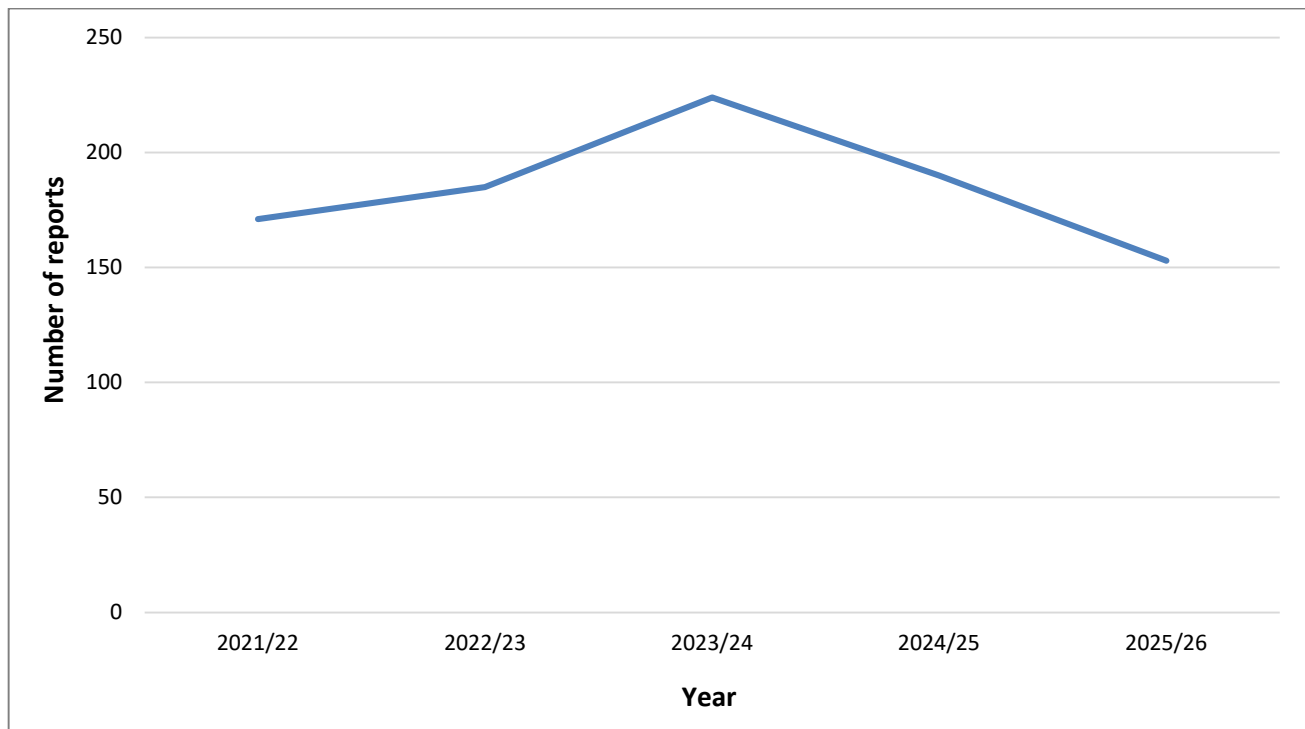


Figure 6: Number of Yellow Card reports submitted by Hospital Pharmacists in Wales over the last five years

Figure 7 below illustrates the trend in Yellow Card reports by secondary care since 2021. The Yellow Card Champions will continue to provide education to healthcare professionals working within primary and secondary care. YCC Wales will continue to recruit and train new Yellow Card Champions.

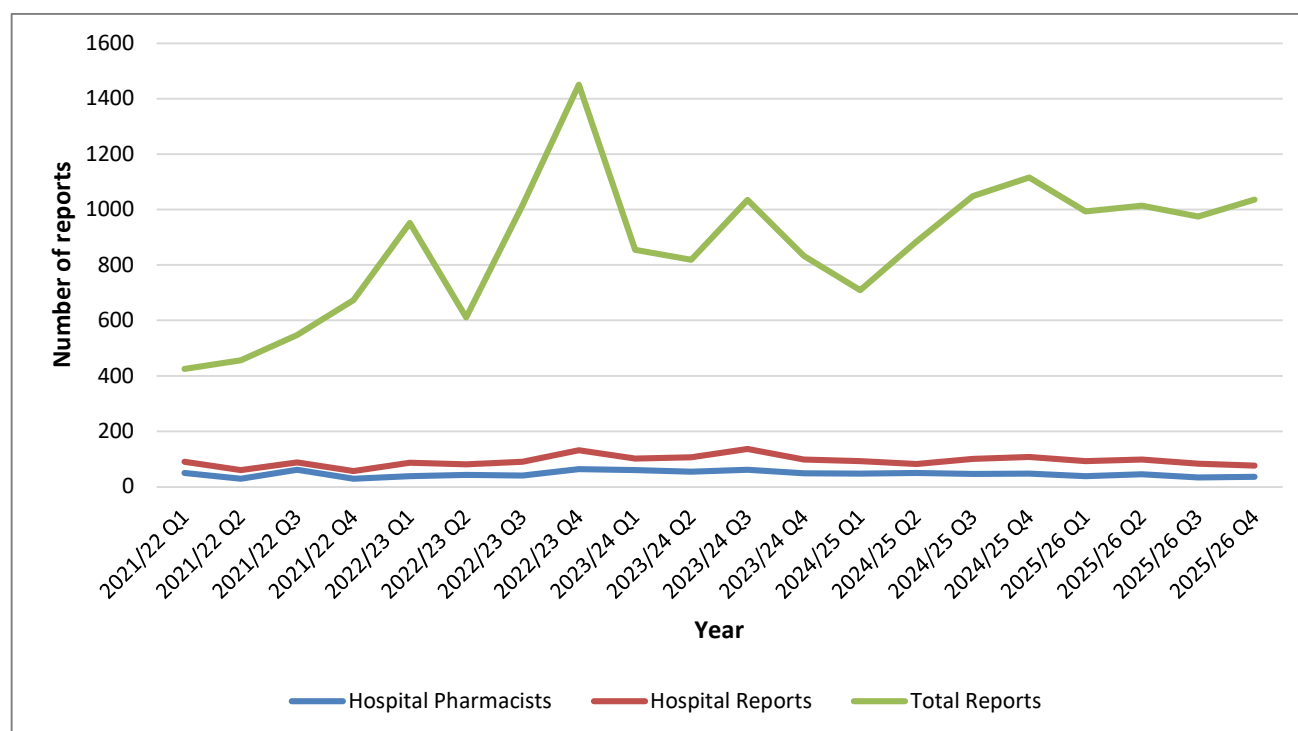


Figure 7: Number of Yellow Card reports submitted by Hospital Pharmacists, Hospital Reporters* and all reporters in Wales over the last five years

* Hospital reporter qualifications = hospital doctor, hospital nurse, hospital pharmacist, hospital healthcare professional

Hospital Electronic Prescribing and Medicines Administration (HEPMA) systems are now in place in a few health boards across Wales. One of the providers Nerve Centre has the functionality to create a yellow card report and is awaiting integration with the MHRA. This will simplify the reporting process and encourage reporting amongst healthcare professionals working in secondary care.

YCC Wales will continue to strengthen and revitalise the Yellow Card Champion scheme by re-establishing the quarterly meetings with the Champions and utilising the Champions MS Teams channel. Regular updates regarding YCC Wales and MHRA workstreams were provided.

YCC Wales continues to work with members of the All-Wales Medicines Safety Network, which includes Medication Safety Officers (MSOs) and medicines management nurses, to enable them to provide encouragement and support to the Yellow Card Champions working within their Local Health Boards.

YCC Wales were invited to host the annual Medicines Safety Day at the AWTTC Best Practice Day July 2025. See [Table 9](#) and [Annex 1](#). Yellow Card Champions, members of the All-Wales Medicines Safety Network, healthcare professionals with an interest in the safe use of medicines and colleagues who have been instrumental in the success of YCC Wales over the years were invited. The day's events included the following sessions:

- Safety considerations for prescribing injectable weight loss medication.
- The harms of prescribing propranolol.
- Problematic polypharmacy.

Delegates were also invited to submit a poster demonstrating either an interesting adverse drug reaction or one that had a significant impact on their practice. Below are some examples of the posters submitted by the yellow card champions:



- Adherence to DPYD testing – Velindre Cancer Centre.
- Developing a systematic approach to adverse drug reaction and physical health monitoring in patients prescribed clozapine – Hywel Dda UHB.
- Enhancing adverse drug reaction reporting – strategies and innovations to improve pharmacists and other professionals' engagement – YCC Wales and Cardiff University.
- Community pharmacists' views on ways to innovate ADR reporting in Wales. YCC Wales and Cardiff University.
- Fenbendazole ADR enquiry. Welsh Medicines Advice Service – Hywel Dda UHB.

8.2 National Prescribing Indicator

In 2025/26, Yellow Card reporting continued as a National Prescribing (reporting) Indicator (NPI) in Wales. NPIs are developed annually to promote national prescribing, balancing both quality and efficacy.

The following targets were in place for 2025/26:

- GP practices - GP practices to submit one Yellow Card per 2,000 practice population.
- Health Boards - submit one Yellow Card per 2,000 Health Board population.
- Health Boards - demonstrate a 10%, or greater, increase from baseline*, for Yellow Cards submitted by secondary care.
- Health Boards - demonstrate a 25%, or greater, increase from baseline*, for Yellow Cards submitted by members of the public.
- Yellow Cards submitted in community pharmacy - no target value set.

* *Baseline: number of Yellow Cards submitted in 2024/25.*

Practice level data is published on a quarterly basis by the Welsh Analytical Prescribing Support Unit (WAPSU) on the [Server for Prescribing Information Reporting and Analysis \(SPIRA\) NPI dashboard](#). This dashboard is available for all Health Boards to view and can be used to target those practices who have not submitted a Yellow Card and to offer additional training and support. YCC Wales also continues to work with local Yellow Card Champions throughout Wales.

Figure 8 below shows the percentage of GP practices who have submitted at least one Yellow Card.

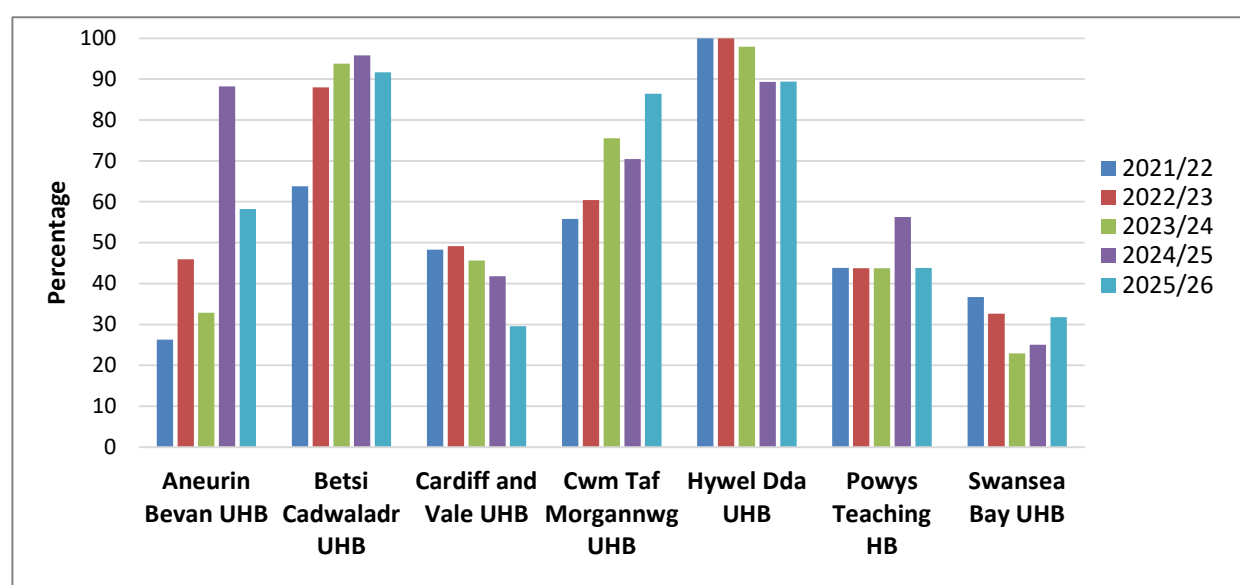


Figure 8: Percentage of GP practices in each Health Board submitting a Yellow Card over the last 5 years



Figure 9 below shows the percentage of GP practices achieving the target of submitting 1 Yellow Card per 2,000 patients. All health boards have practices achieving this target, except for Swansea Bay UHB. The percentage of practices attaining the target fell in Aneurin Bevan and Betsi Cadwaladr UHB compared to 2024/25.

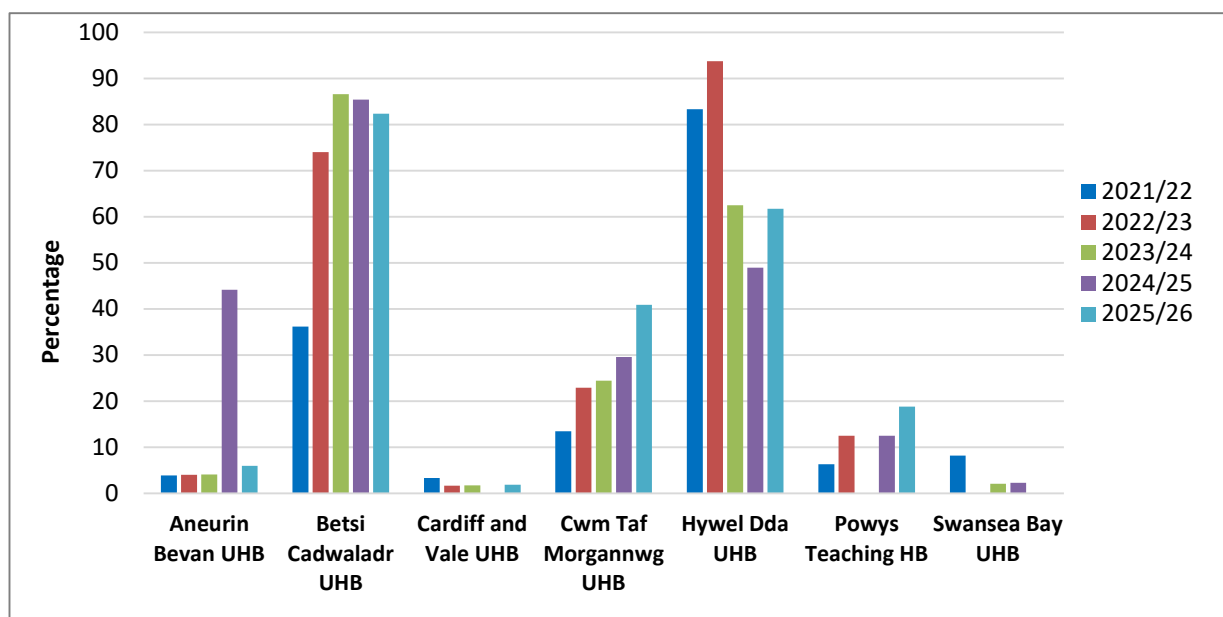


Figure 9: Percentage of practices per Health Board attaining the NPI target of 1 Yellow Card submitted per 2,000 patients, over the last five years

Figure 10 shows the performance of each Health Board against the target to submit more than one Yellow Card per 2,000 Health Board population. All seven Health Boards achieved the target. All health boards saw an increase in reporting rate except Aneurin Bevan UHB where the reporting rate had fallen when compared with 2024/25.

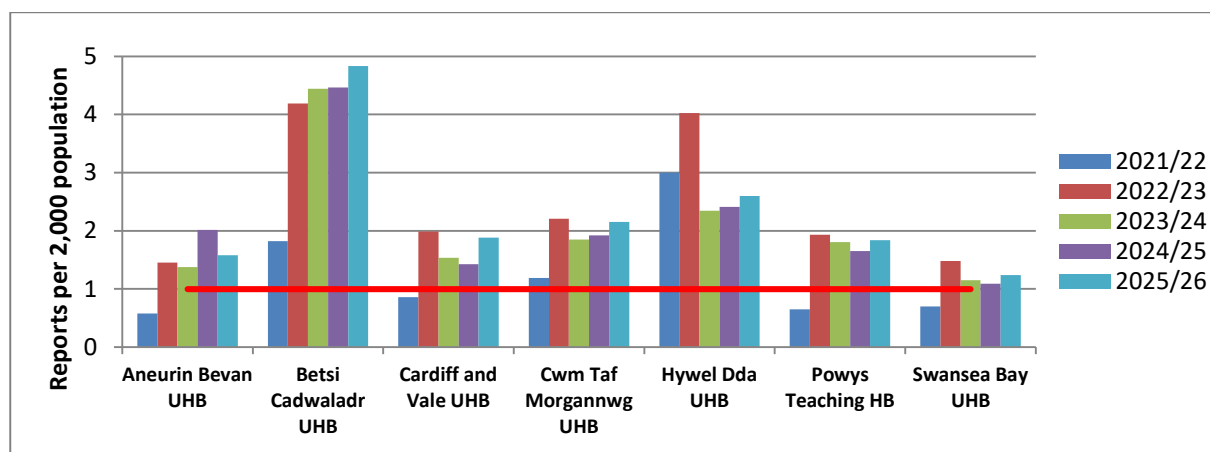


Figure 10: Number of Yellow Card reports per 2,000 patient population submitted per Health Board over the last 5 years

Figure 11 shows the performance of each Health Board/NHS Trust against the secondary care target. The performance target for each health board is to demonstrate a 10% or greater, increase from baseline in the number of Yellow Cards submitted by secondary care. Cardiff and Vale UHB, Powys Teaching HB and Hywel Dda UHB achieved the target to increase Yellow Card reporting by 10% in secondary care. Cardiff and Vale UHB saw the largest percentage increase from baseline (+43%). Velindre NHS Trust saw the



largest percentage decrease (-40%) from baseline. YCC Wales are working with colleagues, including Yellow Card Champions and MSOs, in all Health Boards to improve reporting in secondary care.

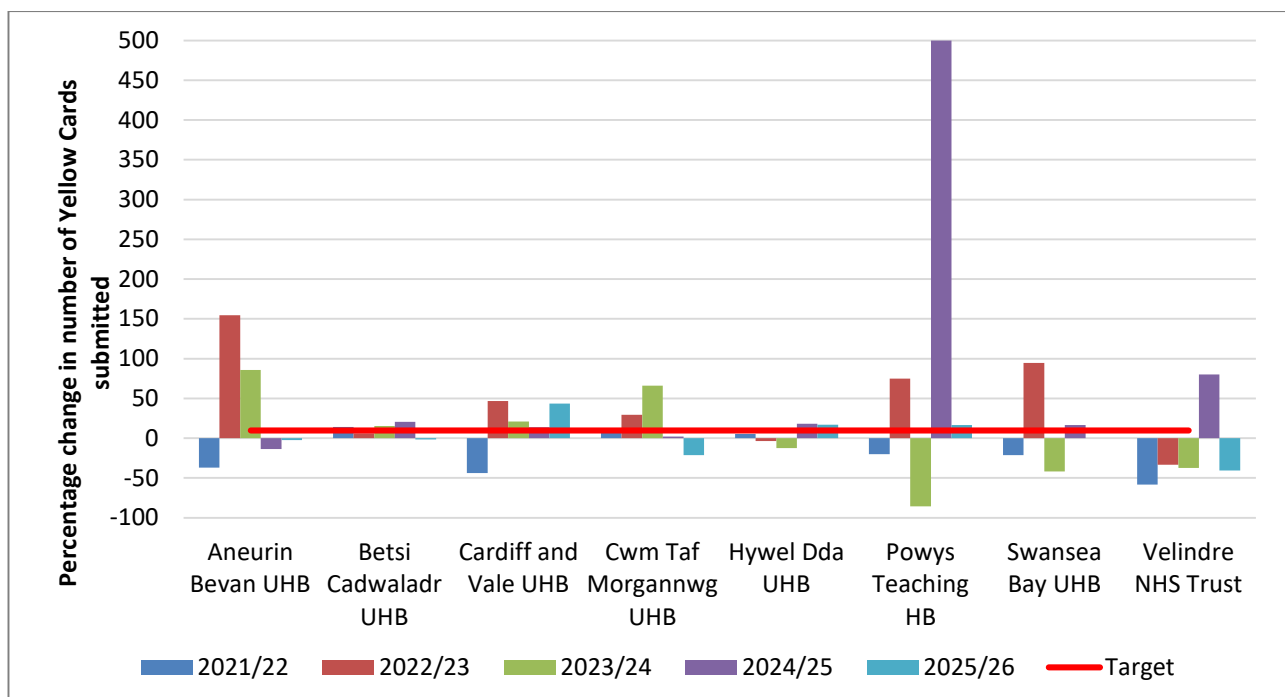


Figure 11: Performance of each Health Board/NHS Trust against the NPI Secondary Care (Target: demonstrate a 10%, or greater, increase from baseline, for Yellow Cards submitted by secondary care).

Figure 12 shows the performance of each Health Board against the target for reports from members of the public. The performance target for each health board is to demonstrate a 25% or greater, increase from base in the number of Yellow Cards submitted by members of the public. No health board achieved the target to increase Yellow Card reporting by 25% by members of the public. Member of the public reporting rates decreased in all health boards except for Cardiff and Vale and Aneurin Bevan UHB. The highest percentage decrease (-18%) was seen in Betsi Cadwaladr UHB.

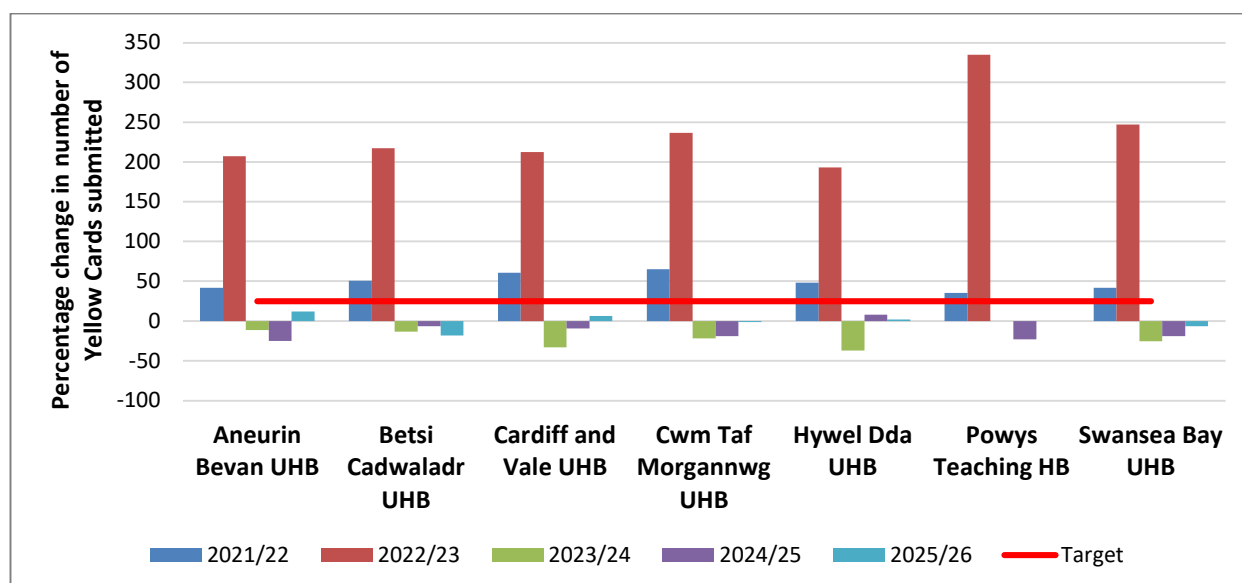


Figure 12: Performance of each Health Board against the NPI Public Target (demonstrate a 25%, or greater, increase from baseline, for Yellow Cards submitted by members of the public).



Figure 13 shows the performance of each Health Board against the Community Pharmacy NPI. No target was set for the number of Yellow Cards submitted by community pharmacies. An increase was seen in the number of reports submitted from community pharmacies from all health boards except Cardiff and Vale and Cwm Taf Morgannwg UHB. The most significant increase was seen in Hywel Dda UHB with a 242% increase and Betsi Cadwaladr UHB with a 160% increase from last year.

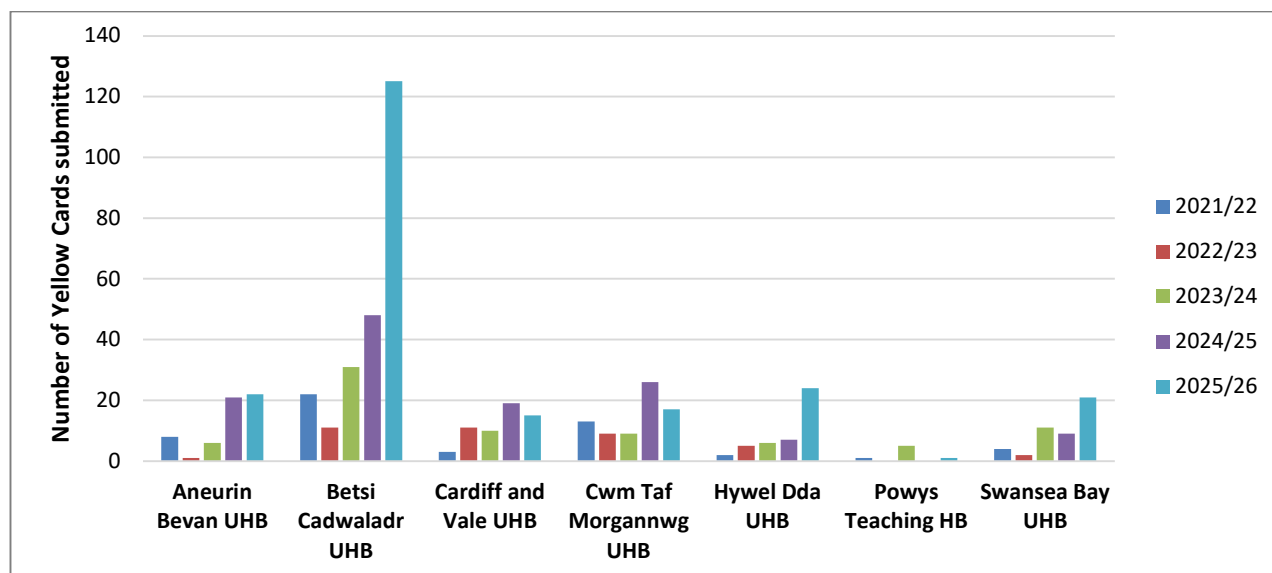


Figure 13: Number of Yellow Cards submitted by Community Pharmacy in each Health Board

8.3 Social Media

Posts are published to encourage Yellow Card reporting amongst healthcare professionals and members of the public. To increase awareness of the Yellow Card scheme and encourage Yellow Card reporting amongst members of the public and healthcare professionals, YCC Wales contributed to a number of social media campaigns.

c. X

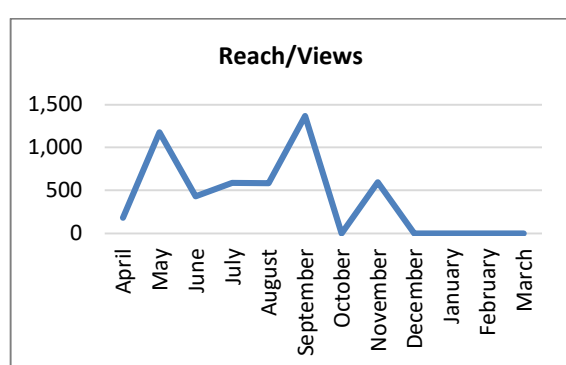


Figure 14: Number of monthly X views during 2025/26

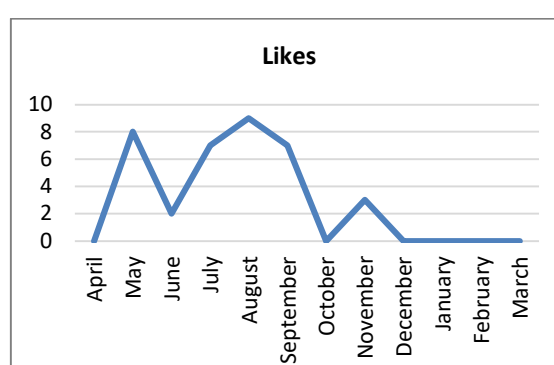


Figure 15: Number of monthly X likes during 2025/26

Figures 14 and 15 illustrate the numbers of monthly X views and likes. The months of May, July, August, September and November 2025 had higher numbers of views and likes compared with other months. These coincided with the, YCC Wales Medicines Safety Day (July 2025), World Patient Safety Day (September 2025) and #MedSafetyWeek (November 2025).

To date YCC Wales has 432 followers. It is hoped that this number will increase further over the next year.



d. Facebook, Instagram and LinkedIn

The current Facebook page following is 142. During 2025/26, the page has had 650 views with highest peak in June 2025. YCC Wales are hopeful that the following will increase over the next year.

YCC Wales' Instagram page aims to spread the word wider about the Yellow Card scheme and the importance of reporting ADRs. To date YCC Wales has 93 followers but hopes to make further use of this platform and increase their following over the next year. During 2025/26, the page has had 562 views with highest peaks in September and November 2025, coinciding with World Patient Safety Day and #MedSafetyWeek.

In 2024/25, YCC Wales launched their official LinkedIn page to highlight their efforts in promoting Yellow Card reporting. Through this platform, YCC Wales aims to raise awareness of medicine safety and encourage robust reporting practices among healthcare professionals and patient organisations. To date YCC Wales has 17 followers but hopes to make further use of this platform and increase their following over the next year.



9. Conclusions

The 2025/26 YCC Wales Annual Report highlights an overall increase in reports. This is pleasing to see given the particularly challenging times seen in 2025-2026 for health boards with respect to vacancy and recruitment freezes. Progress has been made in diversifying the sources of reports, with notable increases in submissions from a range of healthcare professionals. This broadened engagement highlights the success of ongoing efforts to promote the Yellow Card scheme beyond traditional reporter groups.

For the first time, the YCC Wales Annual Report contains activity of reporting for medical devices. This year acts as the baseline for the years to follow. YCC Wales intend to develop and support the network of the current MDSO's in Wales and with them, develop a strategy for increasing reporting numbers for medical devices.

YCC Wales will continue to promote the availability of the Yellow Card app and collaborate with the Welsh Medicines Advice Teams across Wales to continue reporting through the MiDBOnline system. YCC Wales will support and encourage the local EPMA teams to push for yellow card reporting functionality through their systems. These initiatives, alongside sustained promotional efforts, are expected to further enhance the accessibility and visibility of Yellow Card reporting.

Our strategy for 2026/27 will be to:

- Refresh the content of the Champions share point page.
- Reinvigorate the champions network providing opportunity to share ideas and encourage local educational events.
- Identify the Medical Device Safety Officers (MDSO) for each health board and develop a strategic relationship with the network to promote reporting for medical devices.
- Continue to improve communication and engagement of Yellow Card Champions and MDSOs by utilising platforms for team working such as Microsoft Teams.
- YCC Wales to explore the available digital tools like Power Bi to develop a dashboard specifically for yellow card champions and MDSOs.
- Continue to increase awareness of the Yellow Card scheme and reporting rates amongst members of the public through patient centred initiatives e.g. visits to public events throughout Wales and attendance at PAPIG.
- Increase awareness of the Yellow Card scheme and reporting rates amongst healthcare professionals with support from the Champions.
- YCC Wales team to focus on how to improve the reporting rates for hospital pharmacists and pharmacy technicians.
- Raise awareness of electronic reporting methods in primary and secondary care such as MiDBOnline, GP prescribing systems and the Yellow Card mobile application.
- For the 2026/27 report include the impact of yellow card champions for other reporter types in addition to secondary care/hospital reporters e.g. ophthalmology.
- Explore with the university's how to establish formal teaching of nursing undergraduates.
- Increase activity on social media to reach a wider audience.
- YCC Wales to continue the final year medical student's initiative in 2026/2027 academic year in collaboration with Cardiff University.
- Continue to raise awareness of the National Prescribing (reporting) Indicator amongst primary and secondary care organisations and provide appropriate support.



10. Acknowledgements

YCC Wales acknowledges the contribution made by the yellow card champions during 2025/26 to promote and develop our current initiatives and we look forward to working with them during 2026/27:

Secondary Care Yellow Card Champions

Alana Edmunds, Aneurin Bevan UHB
Alice Coles, Cardiff and Vale UHB
Andrea Griffiths, Cardiff and Vale UHB
Anwen Richards, Hywel Dda UHB
Ciara Riches, Hywel Dda UHB
Danielle Hartley, Cwm Taf Morgannwg UHB
Elizabeth Hallett, Aneurin Bevan UHB
Ffion Pursglove, Betsi Cadwaladr UHB
Fiona John, Hywel Dda UHB
Francesca Mitchell, Cwm Taf Morgannwg UHB
Gemma Taylor, Cardiff and Vale UHB
Ieuan Rosser Cwm Taf Morgannwg UHB
Janet Thomas, Betsi Cadwaladr UHB
Judith Harding, Aneurin Bevan UHB
Julius Chua, Aneurin Bevan UHB
Katherine White, Betsi Cadwaladr UHB

Kelly Davies, Betsi Cadwaladr UHB
Kelly Jones, Swansea Bay UHB
Liana Reynolds, Cwm Taf Morgannwg UHB
Lisa Morris, Betsi Cadwaladr UHB
Llinos Strange, Hywel Dda UHB
Llio Jones, Betsi Cadwaladr UHB
Lowri Jones, Hywel Dda UHB
Rachel Cronin, Aneurin Bevan UHB
Rafia Jamil, Cwm Taf Morgannwg UHB
Rebecca Coleman, Aneurin Bevan UHB
Rhian Jenkins, Hywel Dda UHB
Ruth Hull, Velindre University NHS Trust
Sali Morgan, Cwm Taf Morgannwg UHB
Sarah Oliver, Cwm Taf Morgannwg UHB
Sean Thomas, Hywel Dda UHB
Tracy Roberts, Betsi Cadwaladr UHB

Primary Care Yellow Card Champions

Amy Reynolds, Betsi Cadwaladr UHB
Cara Bruton, Powys THB
Caroline Norris, Aneurin Bevan UHB
Carolyn Poulter, Cwm Taf Morgannwg UHB
Charlotte Waller, Aneurin Bevan UHB
Christina Birkby, Aneurin Bevan UHB
Gwen Bevan, Hywel Dda UHB
Hannah Brock, Cwm Taf Morgannwg UHB
Heather Evans, Powys THB
Jackie Jones, Betsi Cadwaladr UHB
Jacob Mackenzie, Velindre University NHS Trust
John Paul Bevan, Hywel Dda UHB
Kathryn Davies, Hywel Dda UHB
Kelly Ann Richards, Cwm Taf Morgannwg UHB

Lisa Morris, Betsi Cadwaladr UHB
Matt Hicks, Powys THB
Nikki-Lee Jenkins, Cwm Taf Morgannwg UHB
Rebecca Tomlinson, Powys THB
Rhian Rees, Aneurin Bevan UHB
Rhys Jenkins, Hywel Dda UHB
Sally Western, Aneurin Bevan UHB
Sarah Ferguson, Betsi Cadwaladr UHB
Sarah Mahmud, Cwm Taf Morgannwg UHB
Sarah Watkins, Aneurin Bevan UHB
Suzanne Kenyon, Betsi Cadwaladr UHB
Trudy Anderton, Betsi Cadwaladr UHB
Verity Morris, Cwm Taf Morgannwg UHB



Medicines Safety Officers

Angharad Spooner, Velindre NHS Trust
Charlotte Waller, Aneurin Bevan UHB
Claire Jones, Powys Teaching HB
Dan Robbins, Swansea Bay UHB
Hannah Dickson, Hywel Dda UHB

Huw Carson, Cwm Taf Morgannwg UHB
Jenna Walker, Cardiff and Vale UHB
Judith Green, Betsi Cadwaladr UHB

All Wales Therapeutics and Toxicology Centre

Anne Coles
David Lewis
Jessica Morgan

Laura Phillips
Laura Taylor
Ruth Lang

Welsh Medicines Advice Service

Abigail Manning
Alex Bailey
Alya Al-Affan
Amy Brook
Anna Burgess
Batool Al-Affan
Carol Hudson
Catrin Walters
Cerys Sessini
Charlotte Hay
Delyth Atherton
Diana Fletcher
Diane Viner
Fflur Christodoulou
Gwenllian Thomas

Hannah Dickson
Helen Morteo
Huw Carson
Jasmine Ingram
Jenny Haughey
Jo Israel
Laura Ellis-Mosley
Marianna Howes
Megane de Wolff
Nia Sainsbury
Oliver Cummings
Rachel Aylward-Clark
Rana Ajaj
Rebecca Wong
Sacha Bhuchar

National Poisons Information Service – Llandough

Bethan Hughes
Laurence Alexander Gray
Natalie Price
Nathaniel Keymer



11. Annex 1 – Event programme



All Nations Centre, Sachville Road, Cardiff CF14 3NY
Registration and coffee from 9.00 am – Close at 4.00 pm

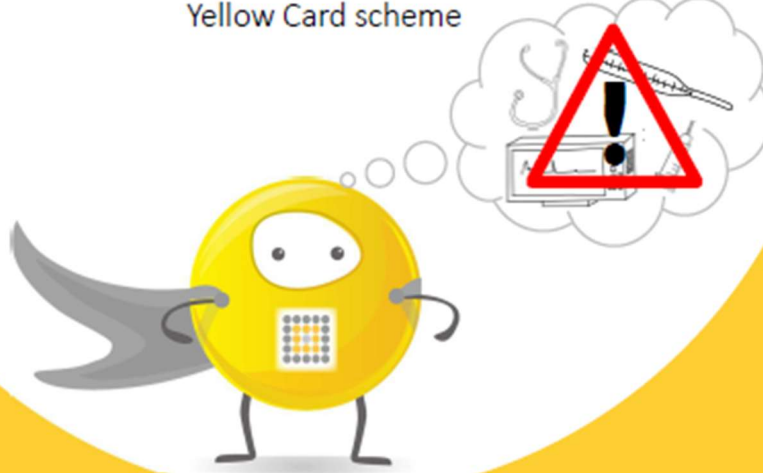
- | | |
|----------|--|
| 9.30 am | Welcome and introduction
Dr Laurence Gray – Chair All Wales Prescribing Advisory Group |
| 9.35 am | Medicines safety: Who is responsible?
Emeritus Professor Phil Routledge – School of Medicine, Cardiff University |
| 9.50 am | Safety considerations for prescribing injectable weight loss medication
Dr Helen Cordy – Consultant in Chemical Pathology with Metabolic Medicine, Cardiff & Vale UHB |
| 10.35 am | Propranolol is problematic: The harms of prescribing propranolol and what we can do to make it safer for our patients
Dr Emma Morrison – Consultant in Clinical Pharmacology, Royal Infirmary of Edinburgh
Dr Laurence Gray – Consultant in Clinical Pharmacology, Cardiff & Vale UHB |
| 11.15 am | Coffee |
| 11.40 am | Problematic polypharmacy: Shifting the narrative
Lelly Oboh – Consultant Pharmacist, Guys and St Thomas' NHS Trust
& Clinical and Professional Lead for Overprescribing, South East London ICB |
| 12.40 pm | Close of morning session
Dr Laurence Gray |
| 12.45 pm | Lunch and poster walk |
| 1.30 pm | Poster competition – awards
Presented by Emeritus Professor Phil Routledge |
| 1.45 pm | Breakout session 1 |
| 2.10 pm | Breakout session 2 |
| 2.30 pm | Coffee |
| 3.00 pm | Breakout session 3 |
| 3.25 pm | Breakout session 4 |
| 3.45 pm | Summary and close
Dr Laurence Gray |



12. Annex 2 – Promotional Poster for Medical Devices

Problem with a medical device?

Did you know you can help make medical devices (including disposable items) safer by reporting suspected problems to the Yellow Card scheme



Examples of problems to report

- Faulty brakes on a wheelchair
- Faulty batch of test strips for a blood glucose meter giving wrong readings
- Unclear labelling or instructions on the device
- Unsafe design
- Quality issues that impact safety

To report

- Visit mhra.gov.uk/yellowcard
- Use the free app



iPhone



Android

For further information about the Yellow Card scheme go to YCCWales.org or contact Yellow Card Centre Wales on:

E-mail: YCCWales@wales.nhs.uk

For more information or support please contact your Clinical Engineering team on XXXX

 **YCC Wales**
Yellow Card Centre Wales
Canolfan Cerdyn Melyn Cymru

 **GIG Cymru NHS Wales**
Bwrdd Iechyd Prifysgol Genedlaethol Fy Ffio
Cardiff and Vale University Health Board

 **Medicines & Healthcare products Regulatory Agency**



13. Annex 3 – Progress report summary against objectives

General Objectives	Performance measures and targets	Progress at end of year
1. Education To educate and inform stakeholders including healthcare professionals and patients about the Yellow Card Scheme	1.1. To develop and update on-going training programmes for students, including undergraduates and postgraduates, and all healthcare professional stakeholders, including GPs, community pharmacists, hospital pharmacists, hospital doctors and hospital nurses	Training presentations maintained this year. All workshops and lectures for undergraduate students updated.
	1.2. To provide at least 15 lectures, workshops or other events per year, to educate students and healthcare professionals about ADRs, medications errors, pharmacovigilance and the Yellow Card Scheme	Exceeded
	1.3. To maintain regular contact and support local Medication Safety Officers (MSOs) within YCC region to increase awareness levels of Yellow Card Scheme and reporting rates	Worked with local and national MSO throughout year. YCC Wales has a regular agenda item at Welsh Medicines Safety Network monthly meetings.
	1.4. To maintain and expand current network of stakeholders	New YC Champions recruited. Identify MDSO's for each HB in Wales and collaborate with them to develop strategy for medical device reporting
2. Patient Reporting To increase patient awareness of Yellow Card reporting and help drive an increase in patient reporting	2.1 To engage with community pharmacists to increase patient awareness of Yellow Card reporting	Ongoing with reporting numbers increasing.
	2.2. To engage or make contact with five local patient groups per financial year, including giving presentations and talks	Achieved.
	2.3. To develop and maintain strategy programmes which can include talks, for sharing information such as Yellow Card data, case studies and reporting trends with stakeholders including local patient groups, hospital pharmacists and GPs to promote patient awareness of patient Yellow Card reporting	Continued to support and expand YC Champion role throughout Wales. NPI data shared quarterly with relevant stakeholders including primary care leads.



General Objectives	Performance measures and targets	Progress at end of year
3. External / Stakeholder communications To communicate information about the Yellow Card Scheme to stakeholders	3.1. To develop and maintain the YCC website, ensuring that they contain easily accessible information on the reporting of ADRs	Website content updated as required.
	3.2. To ensure that the YCC websites contain accessible links to agreed Yellow Card partners	Completed.
	3.3. YCCs that wish to communicate information to stakeholders through educational material on their websites are to develop and update these training and resource materials accordingly on their websites, including promoting e-learning modules where e-learning modules are available	YCC Wales website updated throughout.
	3.4. YCCs to promote and disseminate safety messages from MHRA to YCC stakeholders as required, such as drug safety updates, pharmacovigilance issue, and e-learning modules	Information regularly disseminated to YC Champions, MSOs and local networks via YCC Wales.
	3.5. To monitor the number of hits on YCC websites	Achieved.
4. Facilitation To raise awareness and encourage facilitation of direct ADR reporting from healthcare systems	4.1. Raise awareness of electronic reporting methods in primary and secondary care such as Mi Databank, SystmOne and the Yellow Card mobile application	SOP in place for submitting reports via MiDatabank. Technical difficulties experienced with submitting reports this way and database undergoing significant development. YC reporting via Mi Databank has continued to be encouraged at WMAS and numbers of reports fed-back. Electronic reporting via Vision and Emis web.
	4.2. To identify potential local contacts for further development in this area e.g. EPMA	Continued contact with DHCW, local IT department and digital / ePMA leads. Yellow card reporting functionality has been achieved in the Nerve Centre solution. MHRA to finalise connection.
	4.3. To provide input to the MHRA on strategy and development of the Yellow Card Information Standard for the GP System of choice	Completed via quarterly meetings and AGM.



General Objectives	Performance measures and targets	Progress at end of year
5. Internal communications To communicate with the MHRA on a regular basis regarding Yellow Card Strategy and ADR reporting from the YCC regions	5.1. Annual report - YCCs to produce an annual report describing their activities over the past year. The report should be produced and sent to the MHRA within three months of receipt of annual Yellow Card data from the MHRA	Completed.
	5.2. Quarterly Teleconference - To participate in a quarterly teleconference between the YCCs and MHRA to discuss progress and share information	Completed.
	5.3. Yellow Card Strategy – To provide views and input into the Yellow Card Strategy	Completed.
	5.4. YCCs to provide further information and updates on research and education strategies	Completed.
6. Analysis To analyse quarterly supply of Yellow Card data and identify targets for improvement	6.1. To identify local areas of low Yellow Card reporting by analysing Yellow Card quarterly data	Working with Yellow Card Champions and MSOs in HBs to encourage reporting.
	6.2. To promote the Yellow Card Scheme with the intent of increasing reporting in these areas of low Yellow Card reporting	Recruited new Champions.
	6.3. To identify low reporting groups and engage with them to promote the Yellow Card Scheme with the intent of increasing reporting	Completed.
	6.4. To provide MHRA with updates on any other actions taken with the quarterly statistics	Completed.



YCC Wales

Yellow Card Centre Wales
Canolfan Cerdyn Melyn Cymru

For further information visit:

YCCWales.org

or e-mail:

YCCWales@wales.nhs.uk