

## Appendix 7. Outcome communication and satisfaction survey invitation – SMS

### Outcome SMS examples

#### De-labelled:

After a thorough review of your penicillin allergy history, we can advise you that: **There is no evidence to support a “penicillin allergy” label.** “Penicillin allergy” has now been removed from your active record. As discussed, you will be able to take penicillin antibiotics in the future if required. Please inform your other healthcare providers, such as your community pharmacy and dentist, of these results so they can provide you with the most appropriate care in the future.

Please take a few minutes to complete a survey via (To be inserted by local health board)

OR

#### Label remaining:

After a thorough review of your penicillin allergy history, we can confirm that your penicillin allergy label will remain on your record, and we have updated information related to your penicillin allergy as discussed.

Please take a few minutes to complete a survey via (To be inserted by local health board)

### Outcome SMS examples (Cymraeg):

#### Dadlabelu:

Ar ôl adolygiad trylwyr o'ch hanes yn ymwneud â'ch alergedd i benisilin, gallwn ddweud: **Nid oes unrhyw dystiolaeth i gefnogi'r label “alergedd i benisilin”.** Mae “alergedd i benisilin” bellach wedi'i dynnu oddi ar eich cofnod actif. Fel y trafodwyd, byddwch yn gallu cymryd gwrthfotigau penisilin yn y dyfodol os bydd angen. Rhowch wybod i'ch darparwyr gofal iechyd eraill, fel eich fferyllfa gymunedol a'ch deintydd, am y canlyniadau hyn fel y gallant roi'r gofal mwyaf priodol i chi yn y dyfodol.

Rhowch ychydig funudau o'ch amser i gwblhau arolwg ar (To be inserted by local health board)

NEU

#### Label yn parhau:

Ar ôl adolygiad trylwyr o'ch hanes alergedd i benisilin, gallwn gadarnhau y bydd eich label alergedd i benisilin yn aros ar eich cofnod, ac rydym wedi diweddarau gwybodaeth sy'n ymwneud â'ch alergedd i benisilin fel y trafodwyd.

Rhowch ychydig funudau o'ch amser i gwblhau arolwg ar (To be inserted by local health board)