

ACTION CARD 3- update October 2020

Pick up JEMP from EoL Pharmacy HUB (EPH) and deliver to patient's address

1. On arriving at the EPH collection point, the driver will liaise with EPH Pharmacist to confirm the patient's postcode, take receipt of the JEMP and sign for receipt.
2. The driver will dispatch to the patient's address.
3. On arrival at the patient's address, the driver will confirm the patient's details with their representative.
4. The driver will hand the JEMP to the patient's representative who will remove the pharmacy bag containing the medication from the JEMP and hand the empty JEMP back to the driver.
5. The patient's representative to sign receipt for the medication.
6. The patient's representative to hand the original prescription to the driver, if the prescription is not at the patient's house, the courier might be asked to collect it from the prescriber
7. The driver to place the prescription in the empty pack and return it back to base.
8. The empty JEMP packs and original prescriptions to be returned to the EPH the following day.